



PennDOT Next Generation:

*The Modernization of PennDOT's
Internal and External Operations*

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Overview

- PA's Transportation System
- Steering Innovation
- PennDOT Next Generation
- Initiative Components
- Next Steps

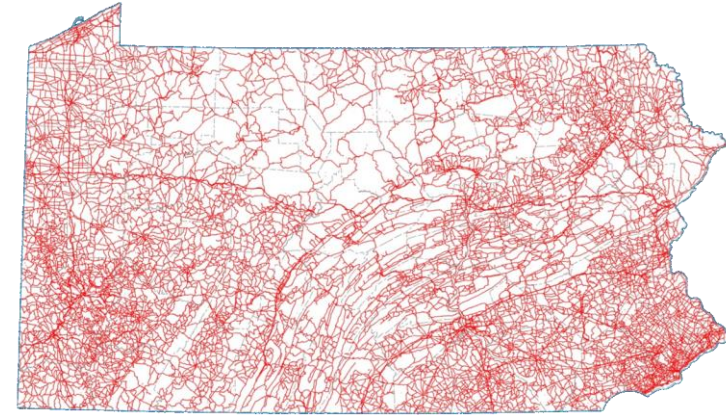




PA's Transportation System

▶ PA's Transportation System

- **5th largest** highway network
 - 40,000 highway miles
 - 25,000 bridges
- **38** transit systems
 - 400 million transit trips annually
- **443** airports and **289** heliports
- **65** operating railroads
- Driver and vehicle services
 - **11.4 million** vehicle registrations
 - **8.8 million** driver's licenses





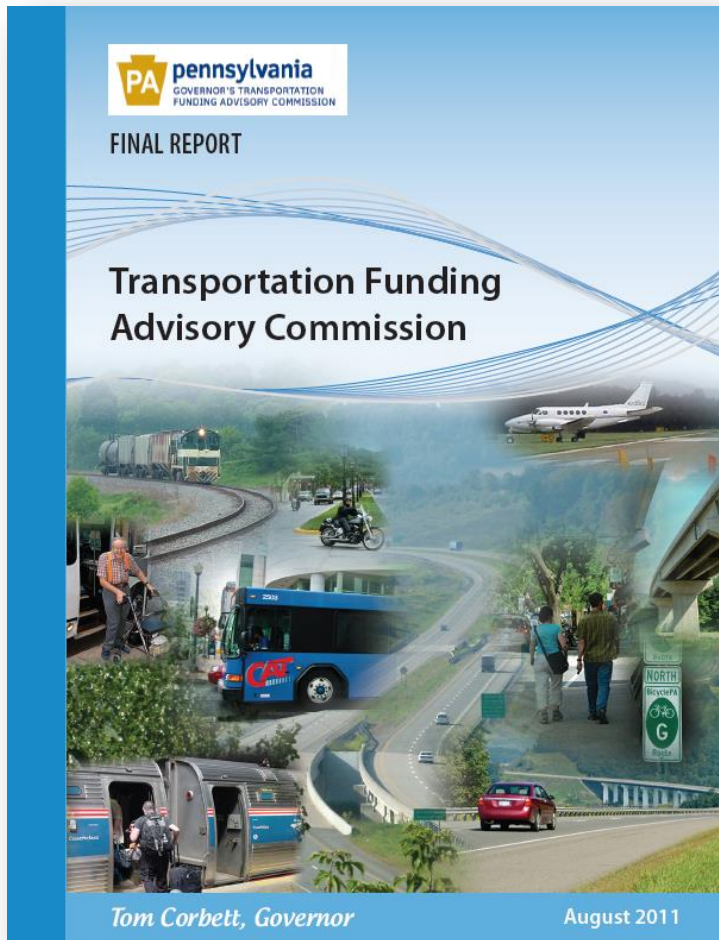
Steering Innovation

▶ *Steering Innovation*



- “Rebuilding Pennsylvania”
- State government reform
- Innovation initiative
- www.Innovation.pa.gov

▶ *Steering Innovation*



- Transportation Funding Advisory Commission
- **26** modernization strategies
- www.TFAC.pa.gov

➤ *Steering Innovation*

PennDOT's Strategic Plan

- **Our Vision:** A better quality of life built on **transportation excellence**
- **Our Mission:** To provide a **sustainable** transportation system and quality services that are embraced by our communities and **add value** to our customers
- **Our Values:** Safety, **modernization**, customer service, communication and workforce development



PennDOT Next Generation

Initiative's Strategic Plan

- **Our Mission:**

- Engage PennDOT management and staff to undertake a **proactive approach** for refreshing and advancing business practices and technology

- **Our Goals:**

- Achieve **savings** throughout the transportation community
- Integrate the practice of modernizing **processes** and **procedures**, maximizing **organizational capacity** and refreshing **programs** and **policies**

► PennDOT Next Generation

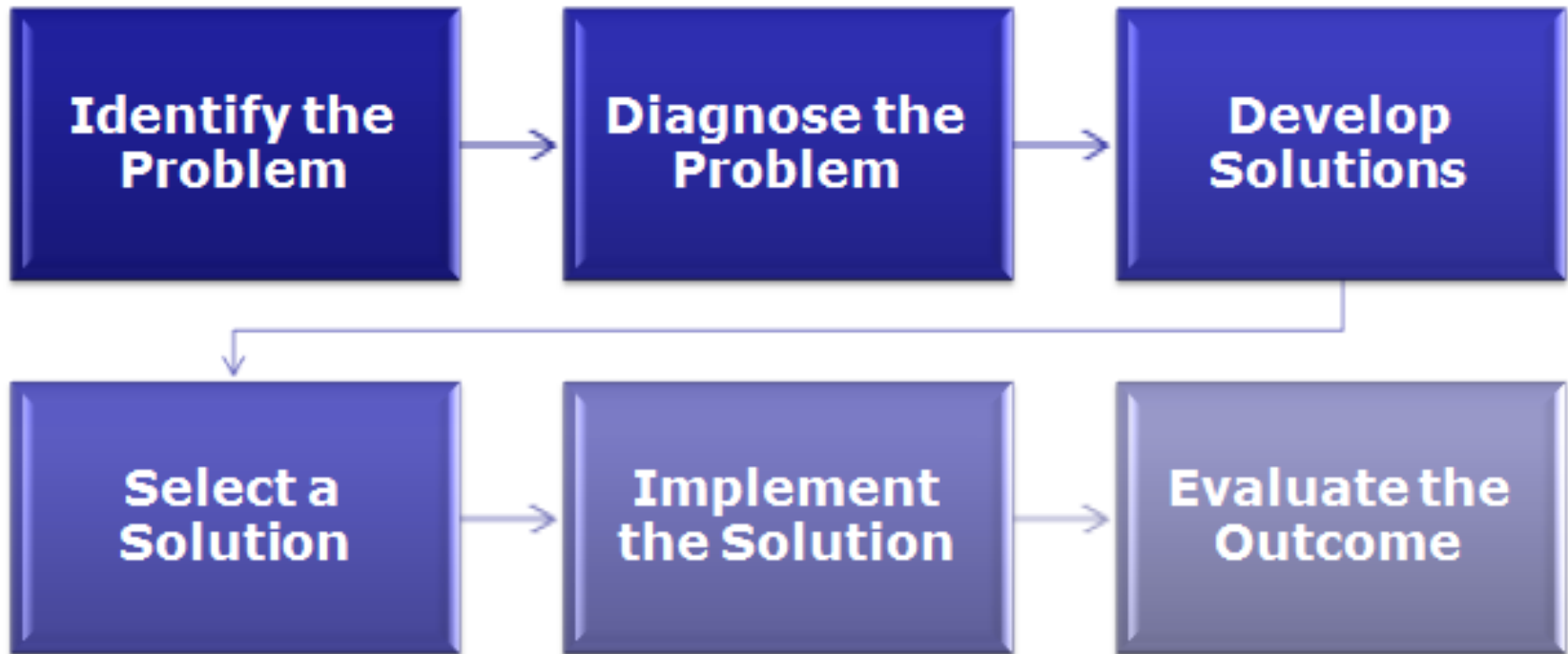
Guiding Principles

- Better **steward** of taxpayer money
- Better **business partner**
- More **competitive employer**
- **Leader** in transportation services
- Improve the **public's confidence**

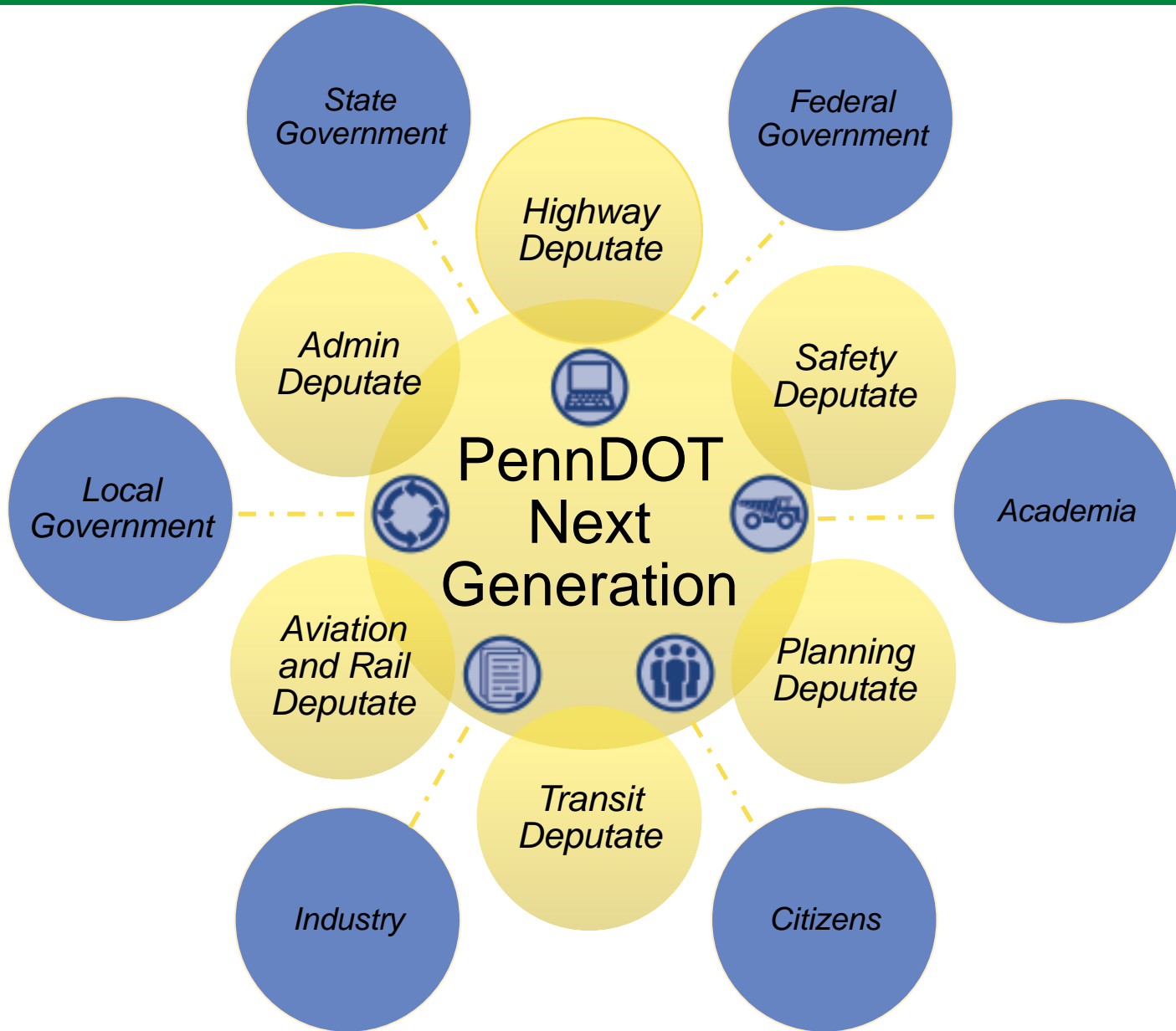


► PennDOT Next Generation

Problem-Solving Approach



PennDOT Next Generation



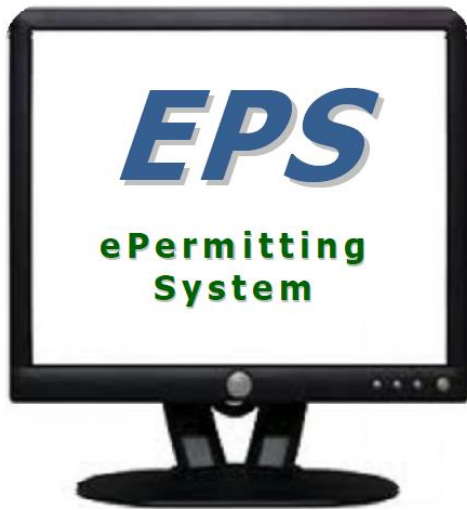


Initiative Components

➤ PennDOT Next Generation Projects

- **Addressing Workload Balancing**

Undertake a **proactive approach** to refresh and advance our **business practices** and **technology**



- Less time, money, paper and work
- Reduced review time from 30-45 days to less than **10 days**

▶ Mapping the Future

- **Improving Coordination with State Agencies**

*Continuously evaluate internal operations to identify **collaborative opportunities** Commonwealth-wide*



- Equipment sharing with the Turnpike
- Estimated savings are **\$2 million**

▶ *Modernization Projects*

- **Advancing Refined Policies and Procedures**

*Evaluate what we do and how we do it is essential to the **long-term financial viability** of the transportation system*



- Consolidation of York and Adams Counties fixed-route and shared-ride systems
- Estimated savings are **\$200,000**

▶ *State Transportation Innovation Council*

- **Promoting Stakeholder Engagement**

*Advance **proven technologies** and **practices** to enhance safety, accelerate project delivery and reduce costs*



- Safety Edge was adopted in **40 states**
- A solution to help **save lives**

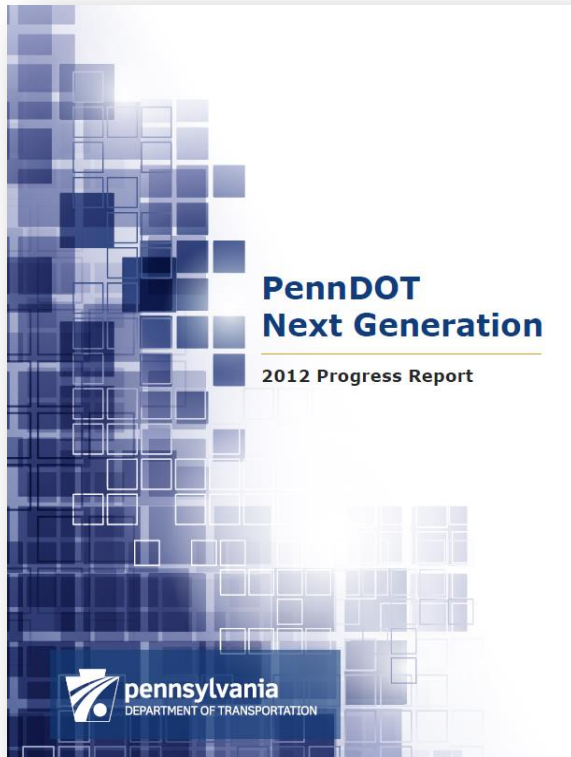
- **Supporting Employee Empowerment**

*Improve **internal efficiency** and enhance **workplace safety** with innovative ideas*



- E-ZPass transponders in pool vehicles
- Estimated savings are **\$8,000**

► PennDOT Next Generation



- *2012 Progress Report*
 - Total estimated savings are **\$50-75 million**
- *2013 New Efficiencies Report*
 - New estimated savings are **\$4-5 million**
- www.ModernDOT.pa.gov



Next Steps

▶ *Next Steps*

- ***Continue...***
 - Strengthening the culture of constant evaluation
 - Informing the General Assembly, stakeholders and citizens
 - Programming new efficiencies on the four-year plan
 - Proliferating innovators throughout the state
 - Planning for the future





Thank you for your attention.

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